Accounts

Forestry IT **does not create logon or email accounts**, they are driven by appointments
Fac/staff: all accounts are appointment driven, see your Dept. Admin
Students: all student accounts are created by Central IT when registration has completed
Guests: faculty can create guest accounts here https://access.ubc.ca/iiq/login.jsf?prompt=true

Web, Collaboration and Teaching Resources

UBC Teams: Microsoft Teams | UBC Information Technology
UBC OneDrive: Microsoft OneDrive | UBC Information Technology
UBC Zoom account and licensing: av.helpdesk@ubc.ca
UBC Systems Status: https://status.it.ubc.ca/
Canvas/AV/Zoom teaching tech support: forestry.tls@ubc.ca or LT Hub: lt.hub@ubc.ca
General Web and Faculty reporting Tool: forestry.tls@ubc.ca
Forestry Communications & Marketing: forestry.web@ubc.ca
Enhanced CWL: https://privacymatters.ubc.ca/learn-about-enhancedcwl

Software and Software Training

UBC site licenses: https://it.ubc.ca/services/desktop-print-services/software-licensing
Office for home use: https://www.microsoft.com/en-ca/home-use-program?rtc=1
Forestry specific software licensing: Email forestry.licensing@ubc.ca
Currently available software for UBC owned devices: offered in Self Service Portal; additional? Forestry.ithelp@ubc.ca
GIS centric software licensing: gis.forestry@ubc.ca, info at UBC Geospatial Technology and Resources | UBC GIS
IT Training resources: http://lynda.ubc.ca/
UBC VPN: https://myvpn.ubc.ca

Copyright/Privacy & IT Standards

Copyright guidelines: https://copyright.ubc.ca/guidelines-and-resources/copyright-guidelines/
Privacy guidelines: https://universitycounsel.ubc.ca/access-and-privacy/
Computing Procedures and guidelines: https://cio.ubc.ca/information-security-standards-resources

IT Equipment Quotes & Purchasing

Quotes: fill out the form then email to forestry.ithelp@ubc.ca
Purchasing: forestry.finance@ubc.ca and attach the above form from your IT person
Bare minimum Faculty Desktop Standard: CPU = i5 gen 10, RAM = 16 GB, disk = 512 GB SSD

Cellular

Information: Cellular Devices and Services | UBC Finance

Research Storage and Computing

Start the conversation for small needs with Forestry IT: forestry.ithelp@ubc.ca
Larger needs, start the conversation with UBC ARC: https://arc.ubc.ca/

Faculty Shared Drive

Faculty shared drive usage: administrative & business, teaching and research files (research is a cost recovery service).
Info, access permissions or connectivity information: forestry.ithelp@ubc.ca
Mapping the Shared Drive: https://it.ubc.ca/services/web-servers-storage/teamshare-storage-service/setup-documents

- Windows: \\files.ubc.ca\team\FRST
- Mac: **smb://files.ubc.ca/team/FRST**
- Both work off campus under UBC's VPN (no Private VPN required)